



Water Provider	Equivalent rate per 1,000 Gallons [\$]
Pennsylvania-American Water Company	\$15.51
Aqua Pennsylvania, Inc., Main Division	\$13.38
Coraopolis Water & Sewer Authority	\$12.12
Westmoreland County Municipal Authority	
Findlay Township Water Authority	\$11.03
Fox Chapel Authority	\$9.97
Harmar Township Municipal Authority	\$9.52
Edgeworth Borough Municipal Authority	\$9.15
West View Water Authority	\$9.07
Pittsburgh Water and Sewer Authority	\$8.41
Wilkinsburg-Penn Joint Water Authority	\$8.03
Charleroi Water Authority	\$8.01
Southwestern Pennsylvania Water Authority	
Robinson Township Municipal Authority	\$7.62
Economy & Bell Acres Boroughs	\$7.43
Harmony Township	\$7.43
Ambridge Borough	\$7.33
Harrison Township Municipal Authority	\$7.24
Oakmont Municipal Authority	\$7.02
Western Allegheny County Authority	\$6.85
Plum Borough Municipal Authority	\$6.32
Hampton Shaler Water Authority	\$5.70
Monroeville Water Authority	\$5.46
Moon Township Municipal Authority	\$4.15

* Comparison based on September 1, 2018 Rates

AN IMPORTANT INVESTMENT IN OUR COMMUNITY

Water System Upgrade and Rate Increase Information

July 2018

*West View Water Authority
210 Perry Highway
Pittsburgh, Pennsylvania 15229*

*Customer Service
(412) 931-3500
(412) 364-1257
customerservice@wvwaauthority.com*

*For Customer Information
www.westviewwater.org*

THE COMMUNITY INVESTMENT

The Municipal Authority of the Borough of West View is undertaking several new projects that are essential in order to meet our commitment to public health and to maintain a high level of reliability for our water system. The investments total \$16.7 million over the next three years and include:

- Water main/service line replacements.
- Improvements to the Neville Island Treatment Plant.
- A tank maintenance program that will extend the useful life of our water tanks, enabling us to avoid replacement costs for a longer period and keeping costs lower for our customers.
- As is the case for all water utilities, regulatory requirements and other factors have caused our operating costs to go up.

Effective September 1, 2018, the cost of water will increase to \$6.98 per 1,000 gallons, which does not include the meter charge. Including the meter charge brings the cost per 1,000 gallons to \$9.07. For a typical residential customer, using 5,000 gallons of water per month, the current bill totaling \$37.13 per month will increase by \$8.22.

Although the increase is sizeable, West View's rates remain lower than about a third of other water utilities in the region. Utilities whose rates are lower than ours will leapfrog West View in the coming months and years as they replace lines and make similar system upgrades.

LOWER RATES OVER THE LONG TERM

After considerable discussion, the water authority board decided to undertake these projects now rather than later, because delaying them or phasing them in more slowly would have resulted in higher rates over the long term. We are a publicly-owned, nonprofit organization, and we felt this was in the best interest of our customers.

The amount of the increase was determined by a cost-of-service study conducted by an independent, professional rate consultant. We undertake these studies every few years to determine the appropriate rates to cover our costs. This most recent study is available to anyone who wants to read it.

STEPS TO HOLD COSTS DOWN

West View has taken numerous steps to hold its costs down and improve efficiency. These steps include:

- A tank maintenance program where we take each tank out of service, one at a time, to thoroughly refurbish them. This will extend their useful life and allow us to avoid having to replace them for a longer period.
- Focusing on preventing water main breaks by investing in equipment that alerts us to conditions that could lead to the possibility of breaks. Addressing such instances before a break occurs is significantly less costly than the cost of a break.
- In the last two years, West View has secured grants totaling more than \$1.3 million that have helped defray costs of water line extensions, intake facility improvements and a road extension project.
- Finally, we have also taken steps to manage employee health care costs, and we will

continue to look for ways to control costs and improve operational efficiencies.

Clean, safe water is essential for any community. We believe the investments we're making will help support property values, make this region a more attractive place to do business and enhance the quality of life.

ABOUT WEST VIEW WATER...

For more than 75 years, the Municipal Authority of the Borough of West View has delivered clean, safe water to residents and businesses in what is now a 100-square-mile service area, which includes a large portion of Allegheny County and a small portion of Butler County.

During that time, the investments we've made have supported economic growth and family-sustaining jobs throughout the region. The municipalities we serve directly, plus the eight other municipal systems we supply, serve around 200,000 people overall.

As a municipal utility, we are a publicly owned, nonprofit organization. We are proud to put our customers and community first.