



## West View Water Authority Hardship Program

The West View Water Authority Hardship Program, which is administered by Dollar Energy Fund, assists WVWA customers who are in threat of termination or who have had their water service disconnected as a result of non-payment on their water account. Customers may be eligible to receive a grant that is applied directly to their WVWA account balance.

### Program Requirements:

Customers may apply for the grant for a West View Water Account that has the following:

- A service that is off or in threat of termination.
- An outstanding balance on their account of at least \$100 or 3 months delinquency, whichever comes first.
- A sincere effort of payment must be made on the WVWA account within the last 3 months of \$100 or \$50 if you are 62 years of age or older.

### Income Guidelines:

Total gross household income must be at or below 150% of the 2018 Federal Poverty Income Guidelines\* as shown in the chart below.

Household Size	150% Weekly	150% Monthly	150% Yearly
1	\$350	\$1,518	\$18,210
2	\$475	\$2,058	\$24,690
3	\$599	\$2,598	\$31,170
4	\$724	\$3,138	\$37,650
5	\$849	\$3,678	\$44,130
6	\$973	\$4,218	\$50,610
7	\$1,098	\$4,758	\$57,090
8	\$1,223	\$5,298	\$63,570
Each Add 'l	\$125	\$540	\$6,480

\*The 2018 Federal Poverty Income Guidelines took effect February, 1 2018, and will remain in effect for the remainder of the program year. Income limits are based on gross income (before taxes).

## Grant Information:

- The maximum grant amount an applicant may receive is \$100 every 6 months.
- Accounts must be residential, single home or apartment. **No commercial, industrial, or apartments shared utility service. The household is not eligible if it has a shared meter.**
- Name on account must be that of an adult who is currently living in the household.
- Grants are not to be used for security deposits or reconnection fees.
- Grants are available on a first come first served basis.

## How to Apply:

If you meet the eligibility criteria outlined above, the best way to begin the process of receiving assistance is to **contact one of our participating community based agencies** to make an appointment to complete the application.

These dedicated agencies provide application intake services for clients. There are many organizations within WVWA service area that will be assisting residents wishing to apply for grants.

## Listing of some agencies within the WVWA service area:

### **Holy Family Institute, McKees Rocks**

19 May Ave  
McKees Rocks, PA 15136  
(412) 331-8665

### **NHCO – Bellevue**

100 S Jackson Ave  
2 South  
Pittsburgh, PA 15202  
(412) 307-0069

### **Salvation Army – Pittsburgh North Borough**

658 Lincoln Ave  
Pittsburgh, PA 15202  
(412) 415-1726

### **NHCO – Millvale**

416 Lincoln Ave  
Pittsburgh, PA 15209  
(412) 408-3830

### **Coraopolis Community Development Foundation**

P.O. Box 40  
1000 5th Avenue  
Coraopolis, PA 15108  
(412) 329-8247

### **Salvation Army – Pittsburgh Westside**

1821 Broadhead Fording Rd  
Pittsburgh, PA 15205  
(412) 921-9780

### **Holy Family Institute, Northside**

1601 Brighton Rd  
Pittsburgh, PA 15212  
(412) 322-6588

### **NHCO – Allison Park**

1976 Ferguson Rd  
Allison Park, PA 15101  
(412) 487-6316

For an entire listing of agencies near you, visit [www.dollarenergy.org](http://www.dollarenergy.org). Click on the “Agency Finder” in the upper right-hand corner and enter your zip code.