



West View Water Authority Hardship Program

The West View Water Authority Hardship Program, which is administered by Dollar Energy Fund, assists WVWA customers who are in threat of termination or who have had their water service disconnected as a result of non-payment on their water account. Customers may be eligible to receive a grant that is applied directly to their WVWA account balance.

Program Requirements:

Customers may apply for the grant for a West View Water Account that has the following:

- A service that is off or in threat of termination.
- An outstanding balance on their account of at least \$100 or 3 months delinquency, whichever comes first.
- A sincere effort of payment must be made on the WVWA account within the last 3 months of \$100 or \$50 if you are 62 years of age or older.

Income Guidelines:

Total gross household income must be at or below 250% of the 2020 Federal Poverty Income Guidelines* as shown in the chart below.

Household Size	250% Monthly	250% Yearly
1	\$2,658.00	\$31,900.00
2	\$3,592.00	\$43,100.00
3	\$4,525.00	\$54,300.00
4	\$5,458.00	\$65,500.00
5	\$6,392.00	\$76,700.00
6	\$7,325.00	\$87,900.00
7	\$8,258.00	\$99,100.00
8	\$9,192.00	\$110,300.00

*The 2020 Federal Poverty Income Guidelines took effect February, 1 2020, and will remain in effect for the remainder of the program year. Income limits are based on gross income (before taxes).

Grant Information:

- The maximum grant amount an applicant may receive is \$200 every 6 months.
- Accounts must be residential, single home or apartment. **No commercial, industrial, or apartments shared utility service. The household is not eligible if it has a shared meter.**
- Name on account must be that of an adult who is currently living in the household.
- Grants are not to be used for security deposits or reconnection fees.
- Grants are available on a first come first served basis.

How to Apply:

If you meet the eligibility criteria outlined above, the best way to begin the process of receiving assistance is to **contact one of our participating community based agencies** to make an appointment to complete the application.

These dedicated agencies provide application intake services for clients. There are many organizations within WVWA service area that will be assisting residents wishing to apply for grants.

Listing of some agencies within the WVWA service area:

Holy Family Institute, McKees Rocks

19 May Ave
McKees Rocks, PA 15136
(412) 331-8665

NHCO – Bellevue

939 California Ave
Avalon, PA 15202
(412) 307-0069

Salvation Army – Pittsburgh North Borough

658 Lincoln Ave
Pittsburgh, PA 15202
(412) 415-1726

NHCO – Millvale

416 Lincoln Ave
Pittsburgh, PA 15209
(412) 408-3830

Coraopolis Community Development Foundation

P.O. Box 40
1000 5th Avenue
Coraopolis, PA 15108
(412) 329-8247

Salvation Army – Pittsburgh Westside

1821 Broadhead Fording Rd
Pittsburgh, PA 15205
(412) 921-9780

Holy Family Institute, Northside

1601 Brighton Rd
Pittsburgh, PA 15212
(412) 322-6588

NHCO – Allison Park

1976 Ferguson Rd
Allison Park, PA 15101
(412) 487-6316

For an entire listing of agencies near you, visit www.dollarenergy.org. Click on the “Agency Finder” in the upper right-hand corner and enter your zip code.