West View Waste Water Hardship Program

The West View Waste Water Hardship Program, which is administered by Dollar Energy Fund, assists Waste Water customers who are in threat of termination or who have had their water service disconnected as a result of non-payment on their waste water account. Customers may be eligible to receive a grant that is applied directly to their Waste Water account balance.

Program Requirements:

Customers may apply for the grant on a West View Waste Water Account that has the following:

- A service that is off or in threat of termination.
- An outstanding balance on their account of at least $100 or 3 months delinquency, whichever comes first.
- A sincere effort of payment has been waived at this time.

Income Guidelines:

Total gross household income must be at or below 300% of the 2020 Federal Poverty Income Guidelines* as shown in the chart below.

Household Size	300% Monthly	300% Yearly
1	$3,190.00	$38,280.00
2	$4,310.00	$51,720.00
3	$5,430.00	$65,160.00
4	$6,550.00	$78,600.00
5	$7,670.00	$92,040.00
6	$8,790.00	$105,480.00
7	$9,910.00	$118,920.00
8	$11,030.00	$132,360.00

*The 2020 Federal Poverty Income Guidelines took effect February, 1 2020, and will remain in effect for the remainder of the program year. Income limits are based on gross income (before taxes).

Grant Information:

- The maximum grant amount an applicant may receive is $200 every 6 months.
- Accounts must be residential, single home or apartment. **No commercial, industrial, or apartments shared utility service. The household is not eligible if it has a shared meter.**
- Name on account must be that of an adult who is currently living in the household.
- Grants are not to be used for security deposits or reconnection fees.
- Grants are available on a first come first served basis.

How to Apply:

If you meet the eligibility criteria outlined above, the best way to begin the process of receiving assistance is to **contact one of our participating community based agencies** to make an appointment to complete the application.

These dedicated agencies provide application intake services for clients. There are many organizations within the West View Waste Water service area that will be assisting residents wishing to apply for grants.

Listing of some agencies within the WVWW service area:

Holy Family Institute, McKees Rocks
19 May Ave
McKees Rocks, PA 15136
(412) 331-8665

NHCO – Bellevue
939 California Ave
Avalon, PA 15202
(412) 307-0069

Salvation Army – Pittsburgh North Borough
658 Lincoln Ave
Pittsburgh, PA 15202
(412) 415-1726

NHCO – Millvale
416 Lincoln Ave
Pittsburgh, PA 15209
(412) 408-3830

Coraopolis Community Development Foundation
P.O. Box 40
1000 5th Avenue
Coraopolis, PA 15108
(412) 329-8247

Salvation Army – Pittsburgh Westside
1821 Broadhead Fording Rd
Pittsburgh, PA 15205
(412) 921-9780

Holy Family Institute, Northside
1601 Brighton Rd
Pittsburgh, PA 15212
(412) 322-6588

NHCO – Allison Park
1976 Ferguson Rd
Allison Park, PA 15101
(412) 487-6316

For an entire listing of agencies near you, visit www.dollarenergy.org Click on the “Agency Finder” in the upper right-hand corner and enter your zip code.